Information for First & Second Responders
Emergency Response Guide For Vehicle:

2019–22 Honda Insight
4-Door Sedan Hybrid Electric Vehicle

Version 1
This guide has been prepared to assist emergency response professionals in identifying a 2019–22 Honda Insight and safely respond to incidents involving this vehicle.

Copies of this guide and other emergency response guides are available for reference or downloading at https://techinfo.honda.com.

For questions, please contact the following:

USA: Your local Honda dealer or Honda Automobile Customer Service at (800) 999-1009.
Central America: Your local Honda dealer or distributor.

Honda wishes to thank emergency response professionals for their concern and efforts in protecting Honda customers and the general public.
## Contents

1. Identification / Recognition  
   Page 04

2. Immobilization / Stabilization / Lifting  
   Page 09

3. Disable Direct Hazards / Safety Regulations  
   Page 12

4. Access to the Occupants  
   Page 15

5. Stored Energy / Liquids / Gases / Solids  
   Page 20

6. In Case of Fire  
   Page 22

7. In Case of Submersion  
   Page 23

8. Towing / Transportation / Storage  
   Page 24

9. Important Additional Information  
   Page 37

10. Explanation of Pictograms Used  
    Page 43
1. Identification / Recognition

The Honda Insight can be identified by the emblem **INSIGHT**, mounted on the trunk and the **HYBRID** emblems mounted on the trunk and the front fenders.

Under the hood, the Insight can be identified by the orange cables throughout the engine compartment.
1. Identification / Recognition

A Honda Insight can also be identified by inspecting the VIN at the three locations shown below.

Characters 4 thru 6 of the VIN will show ZE4 indicating that it is a Honda Insight.

19XZE4*****000001

- VIN plate located on the lower-right corner of the front windshield
- Stamped into the floor panel in front of the passenger seat under a plastic panel marked FRAME NUMBER
- Printed on the VIN label on the driver’s doorjamb
1. Identification / Recognition

**Warning Labels**

**WARNING**
- **HIGH VOLTAGE**
  You can be killed or hurt. Do not disconnect, open, or take apart.

**WARNING**
- **HIGH VOLTAGE**
  When you remove and attach the PCU when you remove and attach the PCU, conduct maintenance according to the service manual.

**NOTICE**
If this vehicle is not driven for 3 months or longer, the high-voltage Lithium-ion battery can be permanently damaged due to prolonged low state of charge. To maintain an adequate charge level, drive the vehicle for more than 30 minutes at least once every 3 months.

**LITHIUM-ION BATTERY DISPOSAL INFORMATION**
A large high-voltage Lithium-ion battery located under the rear seat. The high-voltage Lithium-ion battery requires a special disposal process. Contact American Honda at 1-800-555-3457 for handling and disposal information.

**WARNING**
- **Flammable Refrigerant**
  CAUTION SYSTEM CONTAINS REFRIGERANT R-1234yf UNDER HIGH PRESSURE. TO BE SERVICED ONLY BY QUALIFIED PERSONNEL. FOLLOW INSTRUCTIONS IN THE SERVICE MANUAL.

**AIR CONDITIONER SYSTEM**
- **REFRIGERANT:** R-1234yf (SAE J636, J2842, J2845)
- **REC. CHARGE:** MAX 0.445kg, MIN 0.395kg
- **OIL TYPE:** ND-OIL11 (POE)

**DANGER**
- **WARNING**
  NEVER OPEN WHEN HOT. Hot coolant will scald you. N'OUVREZ PAS QUAND CHAUD. NICHT BEI HEISSEM MOTOR OPENN.

Honda Motor Co., Ltd.

Page 6 of 44
Warning Labels (continued)

LITHIUM-ION BATTERY DISPOSAL INFORMATION
This high voltage battery requires a special handling and disposal process. Contact for instructions, in USA: Call 1-800-555-3497 in Canada: Call 1-888-946-6329

MISE AU REBUT DES BATTERIES LITHIUM-ION
La manutention et la mise au rebut de la batterie haute tension nécessitent un processus spécial. Pour les directives, contactez :
aux É.-U. : 1-800-555-3497
au Canada : 1-888-946-6329

1. Identification / Recognition

**WARNING**
You can be killed or hurt. Do not disconnect, open, or take apart.

**DANGER**
High Voltage
You will be killed or hurt. Before servicing:
- Switch vehicle power mode to off and remove high-voltage battery service plug.
- Wear insulated gloves and use insulated tools.
- Check voltage at high-voltage battery box terminals.
- Follow all service manual instructions.

**PELIGRO**
Alta Tension
Peligro de accidente o muerte. Antes de manipular:
- Combi el interruptor de encendido del vehículo a OFF y retire el conector de servicio de la batería de alta tensión.
- Utilice guantes y herramientas aislantes.
- Compruebe el voltaje en las terminales de la caja de la batería de alta tensión.
- Siga todas las instrucciones del manual de servicio.

**DANGER**
Haute Tension
Danger d'éclats ou de blessures. Avant le service:
- Mettez le mode d'alimentation du véhicule à OFF, puis retirer le capuchon de la prise de service de la batterie haute tension.
- Portez des gants isolants et utiliser des outils isolants.
- Vérifiez la tension aux bornes du boîtier de la batterie haute tension.
- Suivez toutes les instructions du manuel d'atelier.
High-Voltage Battery - Location

The high-voltage battery is located under the rear seats.
### 2. Immobilization / Stabilization / Lifting

#### How to Determine if Vehicle is in ON / OFF Mode.

Check the green indicator on the POWER button and the gauges for the vehicle status.

<table>
<thead>
<tr>
<th>Vehicle is OFF</th>
<th>Vehicle is Ready to Drive</th>
</tr>
</thead>
<tbody>
<tr>
<td>The power to all electrical components is turned off.</td>
<td>Ready To Drive is shown on the Multi-Information Display (MID).</td>
</tr>
<tr>
<td>• The POWER button and the green indicator are OFF.</td>
<td>• The POWER button is ON.</td>
</tr>
<tr>
<td>• Pressing the POWER button once will change to the Accessory mode.</td>
<td>• Depending on the high-voltage battery state of charge, the EV indicator or the Engine may be ON.</td>
</tr>
<tr>
<td></td>
<td>• Press the POWER button once to turn OFF the vehicle.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Vehicle is in Accessory</th>
<th>Vehicle is ON</th>
</tr>
</thead>
<tbody>
<tr>
<td>You can operate the audio system and other accessories in this position.</td>
<td>The Engine is OFF but all electrical components can be used.</td>
</tr>
<tr>
<td>• The POWER button is blinking.</td>
<td>• The POWER button is ON.</td>
</tr>
<tr>
<td>• Press the POWER button twice to turn off the vehicle.</td>
<td>• Press the POWER button once to turn off the vehicle.</td>
</tr>
<tr>
<td>• Pressing the POWER button once will change to the ON mode.</td>
<td>• While pressing the brake pedal, pressing the POWER button once will change to the Ready to Drive mode.</td>
</tr>
</tbody>
</table>

![Power Button ON/OFF/BLINK/ON Images]

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![Mult-Information Display Images]
Parking the Vehicle

NOTE:
- The following features will only operate if the vehicle’s 12-volt battery power is available.
- If the 12-volt power IS NOT available, use available wheel chocks.

1. Press the POWER button twice to turn the vehicle ON.
2. Press the P on the Electronic Gear Selector to shift the transmission to Park.
3. Push the POWER button to turn the vehicle OFF.
4. If necessary, pull up the Electric Parking Brake switch to apply the parking brake.

**Applying the Electric Parking Brake**
The electric parking brake can be applied any time the vehicle has battery power no matter what state the power mode is in.

Pull up the Electric Parking Brake switch gently and securely.

The parking brake and Brake System indicator come on.

**Releasing the Electric Parking Brake**
The power mode must be turned to ON to release the electric parking brake.
1. Press and hold the brake pedal.
2. Press the Electric Parking Brake switch.

The parking brake and Brake System indicator go off.
Lifting the Vehicle

Use the indicated lifting points to raise the vehicle.

Recommended Lifting Points
Preventing Current Flow Through High-Voltage Cables

Before attempting to rescue occupants or move a damaged Honda Insight, you should reduce the potential for current to flow from the electric motor or the high-voltage battery through the high-voltage cables.

There are two recommended methods for preventing current flow. These are discussed in the following pages.

**PREFERRED METHOD for High-Voltage Shutdown**

Push and hold the POWER button for 3 seconds.

This simple action turns off the vehicle and immediately shuts down the high-voltage system controllers, thereby preventing current flow into the cables. It also cuts power to the airbags and the front seat belt tensioners, though these pyrotechnic devices have up to a 3-minute deactivation time.

To prevent accidental restarting, you must remove the keyless remote from the vehicle and move it at least 20 feet away.

If you cannot locate the keyless remote, disconnect the negative terminal from the 12V battery to prevent electrical fires and accidental restarting of the vehicle.
3. Disable Direct Hazards / Safety Regulations

**ALTERNATIVE BEST METHOD for High-Voltage Shutdown**

Locate and cut the power control unit (PCU) cable in the engine compartment.

Cutting the PCU cable immediately turns off and shuts down the high-voltage system controllers and the engine, thereby preventing current flow into the high-voltage cables.

1. Pull the hood release handle under the driver’s side lower corner of the dashboard. The hood will pop up slightly.

2. Push the hood latch lever (located under the front edge of the hood to the center) to the side, and raise the hood. Once you have raised the hood slightly, you can release the lever.

3. Remove the support rod from the clamp using the grip. Mount the support rod in the hood.

Continued on the next page.

If you need to cut the hood to open it, be sure to stay within the cut zone as shown.
3. Disable Direct Hazards / Safety Regulations

ALTERNATIVE BEST METHOD for High-Voltage Shutdown (continued)

4. Locate the two cut point labels as shown and cut them.

If touching high-voltage cables and other high-voltage components is unavoidable, personal protective equipment (insulating gloves, goggles, and boots) should always be worn.

This also cuts power to the airbags and the front seat belt tensioners, but remember these pyrotechnic devices have up to a 3-minute deactivation time.

NOTE: When cutting the cables, do not allow the cutting tool to contact any surrounding metal parts; electrical arcing could occur, igniting any flammable vapors.

If you cannot do either method to stop the engine and prevent current flow into the high-voltage cables, use extreme care and do not touch damaged cables as they may be electrically charged.
High-Strength and Ultra-High-Strength Steel

The body of the Honda Insight is made of high-strength steel and ultra-high-strength steel indicated in the colored areas.
High-Strength and Ultra-High-Strength Steel

The body of the Honda Insight is made of high-strength steel and ultra-high-strength steel indicated in the colored areas.
Exterior Body Parts

Except for the aluminum hood, the exterior body parts are made of high-strength steel and ultra-high-strength steel indicated in the colored areas.
Extricating Occupants

If you need to cut the hood to open it, be sure to stay within the cut zone as shown.

When cutting the vehicle body, personal protective equipment (insulating gloves, goggles, and boots) should always be worn.

If you need to cut the vehicle body or use Jaws-of-Life equipment to remove occupants, be sure to stay within the cut zone as shown.
4. Access to Occupants

Moving the Seats, Head Restraints & Steering Wheel

**With Power Seats**

- **Horizontal Position Adjustment**
- **Height Adjustment** (Driver’s seat only)

**With Manual Seats**

- **Height Adjustment** (Driver side only)
  Pull up or push down the lever to raise or lower the seat.

**To raise the head restraint:** Pull upward.

**To lower the head restraint:** Push down while pressing the release button.

**To adjust the steering wheel position:**

1. **Pull back on the steering wheel adjustment lever.**
   The steering wheel adjustment lever is under the steering column.

2. **Move the steering wheel up or down, and in or out.**

3. **Push forward on the steering wheel adjustment lever to lock the steering wheel in position.**
### 5. Stored Energy / Liquids / Gases / Solids

<table>
<thead>
<tr>
<th>Type</th>
<th>Capacity</th>
<th>Content</th>
<th>Dangers</th>
</tr>
</thead>
</table>
| 12-Volt Battery                   | 12 V - 47 Ah/20 HR (12 V - 38 Ah/5 HR) | • Lead 60%  
• Lead Peroxide 25%  
• Sulfuric Acid 14%  
• Lead Sulfate 1% | ![symbol] ![symbol] |
| Lithium-Ion, High-Voltage Battery | 259.2 V  
72 cells (3.6 V) (36 cells × 2 modules) | • Lithium metal oxide 10-20%  
• Carbonic acid esters 10-20%  
• Carbon 5-15%  
• Lithium salt 1-5%  
• Polyvinylidene fluoride 0.5-3% | ![symbol] ![symbol] ![symbol] ![symbol] |
| Engine Oil                        | 4.8 US qt (4.5 L) | • Distillates, petroleum, hydrotreated heavy paraffinic. | ![symbol] ![symbol] ![symbol] |
| Gasoline Tank                     | 12.81 US gal (48.5 L) | • Gasoline 88-100%  
• Ethanol Less than 10%  
• Toluene Less than 10%  
• 1,2,4-Trimethylbenzene Less than 5%  
• Benzene Less than 5%  
• N-Hexane Less than 3% | ![symbol] ![symbol] ![symbol] |
| Engine Coolant                    | 1.93 US gal (7.3 L) | • Water 45-55%  
• Ethylene glycol 43-49%  
• Hydrated inorganic acid, organic acid salts Less than 5%  
• Diethylene glycol Less than 3% | ![symbol] |
| High-Voltage Battery Coolant      | 0.378 US gal (1.43 L) | | |
## 5. Stored Energy / Liquids / Gases / Solids

<table>
<thead>
<tr>
<th>Type</th>
<th>Capacity</th>
<th>Content</th>
<th>Dangers</th>
</tr>
</thead>
</table>
| Transmission Fluid            | 3.54 US qt (3.35 L) | • Lubricating base stocks 80-90%  
• N-Phenyl-1-naphtylamine Less than 1%                                                  | ![Icon](Image) ![Icon](Image) |
| Brake Fluid                   | N/A              | • Mixture of glycol ether, glycol derivative, glycol ether borate ester (except diethylene glycol) 89-99 %  
• Diethylene glycol Less than 10%                                                     | Not provided on SDS                  |
| Air Conditioning Refrigerant  | 13.9 – 15.7 oz (395 – 445 g) | • Tetrafluoroprop-1-ene (R-1234yf) 100%                                                      | ![Icon](Image) |
| Windshield Washer Fluid       | 2.6 US qt (2.5 L) | Concentrate:  
• Methyl Alcohol (methanol) more than 99%  
Tablet:  
• Sodium carbonate (2:1) 40 to 55%  
• Citric acid 20 to 40%  
• Ethoxylated fatty alcohols 0.1 to 3%  
• Alkoxylated alcohols 0.1 to 2%                                                      | ![Icon](Image) |
Fire Extinguishing Methods

In case of vehicle high-voltage battery fire, the fire should be extinguished using the following procedure where possible.

*If touching high-voltage cables and other high-voltage components is unavoidable, personal protective equipment (insulating gloves, goggles, and boots) should always be worn.*

1. Extinguish the fire using a large volume of water such as from a fire hydrant, well water, or pond water. If water is not available, an ABC powder fire extinguisher may be used as an alternative.

2. If it is safe to do so, open the passenger’s side rear door and direct water from the right side into the high-voltage battery vent under the rear seat cushion.

3. Continue extinguishing until a complete suppression of fire and smoke is observed from the battery.

4. Once signs of active fire have completely subsided (e.g. no visible smoking), a thermal camera should be used to evaluate and monitor the temperature of the battery unit.

   **NOTE:** The battery temperature should continue to be monitored. If the battery temperature begins to increase, a possibility for reignition exists and additional water or a fire extinguisher should be used to mitigate reignition.

**WARNING:**
- Do NOT attempt to open the battery cover at this time.
- Never use seawater or any water containing salt.
- Always assume the high voltage battery contains stranded energy and a possibility for reignition exists.

See Section 8 (Towing/Transportation/Storage) for additional procedures including discharging the high voltage battery.
**Submerged Vehicle**

If a Honda Insight is submerged or partly submerged in water, first pull the vehicle out of the water, then shut down the high-voltage system. 
*See Section 3 (Disable Direct Hazards / Safety Regulations) for the high-voltage shutdown procedures.*

*If touching high-voltage cables and other high-voltage components is unavoidable, personal protective equipment (insulating gloves, goggles, and boots) should always be worn.*

Aside from severe damage to the vehicle, there is no risk of an electric shock from touching the vehicle’s body or framework - in or out of the water. If the high-voltage battery was submerged, you may hear noises from the battery as the cells are being discharged from shorting.

*See Section 8 (Towing/Transportation/Storage) for additional procedures including discharging the high voltage battery.*
Shifting the Vehicle into Neutral

NOTE:
- The following features will only operate if the vehicle’s 12-volt battery power is available.
- If the 12-volt power IS NOT available, use available wheel chocks or dollies.
- See Section 2 (Immobilization/Stabilization/Lifting) for additional procedures including parking the vehicle.

1. Press the POWER button twice to turn the vehicle ON.
2. Press and hold the brake pedal.
3. Press the N on the Electronic Gear Selector to shift the transmission to Neutral. The message, Neutral Hold will appear on the gauge.
4. Press N again, and hold it for 2 seconds. The vehicle will enter neutral hold mode.

- For 15 minutes, the transmission remains in neutral and the power mode will remain in ACCESSORY. After that, the transmission automatically shifts to park.
- If the POWER button is pressed after the neutral hold has been activated, the power mode will switch to ACCESSORY and a message will be displayed on the gauge.

5. If necessary, press the Electronic Parking Brake button to release the parking brake.
6. Release the brake pedal and push the POWER button to turn the vehicle to ACCESSORY.

NOTE: Manually shifting to park cancels ACCESSORY mode. The P indicator comes on, and the power mode changes to OFF. Always shift the transmission to park when neutral hold is no longer necessary.
Emergency Towing

The preferred method for emergency towing is to use a flat-bed tow truck. If wheel lift equipment must be used, be sure to suspend the front wheels and release the parking brake. **DO NOT** use cable-type lift equipment.

NOTE: If there is a 12-volt power failure, the vehicle cannot be shifted into neutral. Use available wheel dollies.

<table>
<thead>
<tr>
<th>Flat-Bed</th>
<th>Front Wheel Type</th>
<th>Cable-type</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="Image" alt="Flat-Bed" /></td>
<td><img src="Image" alt="Front Wheel Type" /></td>
<td><img src="Image" alt="Cable-type" /></td>
</tr>
</tbody>
</table>

1. Secure the vehicle on the flat-bed tow truck.
2. Apply the parking brake.
1. Lift the front wheels.
2. Release the parking brake.

Never tow this vehicle with cable-type equipment.

Be aware that when rolling a Honda Insight with the front (drive) wheels on the ground, the electric motor can produce electricity and remains a potential source of electric shock even when the high-voltage system is turned off.

Carry a fire extinguisher during transportation and for enhanced safety, have the flat-bed tow truck with the damaged vehicle followed by another support vehicle for monitoring. After transportation, discharge the battery if necessary. See Battery Discharging in this section.

**WARNING**

If the orange high-voltage cables or high-voltage covers have been damaged, exposing wiring, terminals, or other components, the exposed parts should never be touched. Doing so could result in serious injury or death due to severe burns or electric shock.

If it is not clear whether the exposed wires and terminals are high-voltage components or not, do not touch them.

If touching high-voltage cables and other high-voltage components is unavoidable, personal insulating protective equipment (insulating gloves, protective goggles, and insulating boots) should always be worn.

**Acoustic Vehicle Alerting System**

The Honda Insight is equipped with an acoustic vehicle alerting system that alerts pedestrians with an audible sound that it is approaching when the speed is about **14 mph** or less. When pushing the Honda Insight with the ignition turned to ON, you will hear this sound as the vehicle is being moved.
Lifting the Vehicle

Use the indicated lifting points to raise the vehicle.

Recommended Lifting Points
8. Towing / Transportation / Storage

Securing the Vehicle

The recommended tie-down locations for securing the vehicle are indicated below.

- Four tie-down slots (covered by rubber plugs) - Two behind the front wheels and two in front of the rear wheels
- Front tow hook - In front of the right-front tire

**NOTE:**
- Install the rubber plugs after use.
- This vehicle is not equipped with a rear towing hook. Do not use the rear bumper or the rear tie down slots as a towing hook. It will cause severe damage to the rear of the vehicle.
8. Towing / Transportation / Storage

Gross Vehicle Weight Rating

<table>
<thead>
<tr>
<th>Model Type</th>
<th>Weight Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>USA Models with 16 inch wheel</td>
<td>3,968 lbs (1,800 kg)</td>
</tr>
<tr>
<td>USA Models with 17 inch wheel</td>
<td>4,034 lbs (1,830 kg)</td>
</tr>
<tr>
<td>Central America Models</td>
<td>4,036 lbs (1,830 kg)</td>
</tr>
</tbody>
</table>
Storing the Vehicle

The damaged vehicle can be stored in either Open Perimeter Isolation or Barrier Isolation.

Open Perimeter Isolation
Store the vehicle in an outdoor area separated from all combustibles and structures by a minimum distance of **50 feet (15.2 m)** from all sides.

Barrier Isolation
- Store the vehicle in an outdoor area separated from all combustibles and structures with a barrier constructed of earth, steel, concrete or solid masonry designed to contain a fire or prevent the fire from extending to adjacent vehicles.
- The barriers should be of sufficient height to direct any flame or heat away from adjacent vehicles.
- If the barrier is only on three of the four sides of the vehicle, the open side must maintain the separation distance referenced above.
- It is not recommended to fully enclose the vehicle in a structure due to the risk of post-incident fire extending to the structure and the possibility of trapped explosive or harmful gases. Therefore, a roof is not recommended for barrier isolation.
High-Voltage Battery Access

See Section 8 (Battery Discharging) for procedures including removing the rear seat and turning off the high-voltage service plug.
Battery Discharging

If the high-voltage battery is severely damaged or burned, or the vehicle has been submerged, and water has entered and accumulated on the floor of passenger compartment, the battery must be discharged. Failure to discharge stored or stranded energy remaining in the battery may result in a fire or re-ignition due to a damaged or short circuit.

*If touching high-voltage cables and other high-voltage components is unavoidable, personal protective equipment (insulating gloves, goggles, and boots) should always be worn.*

1. Open the passenger door and remove the right side center console panel.
2. Disconnect the 12-volt battery negative terminal.

*Continued on the next page.*
Battery Discharging (continued)

3. Remove the rear seat cushion bolt, then fold up the rear seat-backs.

4. While pushing down on the rear seat cushion, pull the seat hook handles to release the hooks. Disconnect the rear seat heater connectors (if equipped).

5. Remove the rear seat cushion.

Continued on the next page.
Battery Discharging (continued)

6. Remove the service plug cover 10 mm bolts, then remove the service plug cover.

7. Push and slide the tab on the service plug until you hear a click.

Continued on the next page.
Battery Discharging (continued)

8. Raise the lever and remove the service plug.

9. Set up a pool approximately **17.5 feet long x 8 feet wide x 3 feet high** in a well-ventilated outdoor area.

10. Use a forklift or similar equipment to place the vehicle in the center of the pool.

*Continued on the next page.*
11. Fill the easy set pool with water from a fire hydrant, well water, or pond water until the high voltage battery is completely submerged. If there is a risk of water leakage from the easy set pool, place a thick plastic sheet under the pool.

*Never use seawater or any water containing salt.*

12. Continue filling the easy set pool to a minimum depth of 2 feet (610 mm) until the high voltage battery is completely submerged.

13. Maintain this water level for at least 3.5 days. If the water level drops below the minimum specified level, add fresh water.

*Since the water used for discharging the battery is converted to an aqueous solution containing metals such as Phosphorus (P) and Lithium (Li), dispose of it properly as an industrial waste according to local regulations.*
Jump Starting

If you need to jump start or apply 12-volt battery power to the Honda Insight, follow this procedure.

1. Open the hood.
2. Push the tabs to open the jump start box cover.
3. Connect the first jumper cable to the jump start box positive (+) terminal as shown. Do not connect this jumper cable to any other part.
4. Connect the other end of the first jumper cable to the booster battery positive (+) terminal.
5. Connect the second jumper cable to the booster battery negative (-) terminal.
6. Connect the other end of the second jumper cable to the engine mounting bolt as shown. Do not connect this jumper to any other part.
7. If your vehicle is connected to another vehicle, start the assisting vehicle’s engine and increase its rpm slightly.
8. Attempt to start the vehicle’s engine. If the engine does not turn over, check that the jumper cables have good metal-to-metal contact.

NOTE: You cannot use the Honda Insight to jump start another vehicle.
Lithium-Ion Battery Fumes or Fire
A damaged high-voltage lithium-ion battery can emit toxic fumes, and the organic solvent used as electrolyte is flammable and corrosive. Responders should wear appropriate personal protective equipment. Even after a lithium-ion battery fire appears to have been extinguished, a renewed or delayed fire can occur. The battery manufacturer cautions responders that extinguishing a lithium-ion battery fire will take a large and sustained volume of water.

*In order to minimize the possibility of collateral fire damage, responders should always ensure that a Honda Insight with a damaged battery is kept outdoors and far away from other flammable objects.*

Lithium-Ion Battery Fluid
Avoid contact with the high-voltage battery fluid. The high-voltage battery contains a flammable electrolyte that could leak as a result of a severe crash. Avoid any skin or eye contact with the electrolyte as it is corrosive. If you accidentally touch it, flush your eyes or skin with a large quantity of water for at least 5 minutes and seek medical attention immediately.

Electric Shock
Unprotected contact with any electrically charged high-voltage component can cause serious injury or death. Receiving an electric shock from a Honda Insight, however, is highly unlikely because of the following:

• Contact with the battery module or other high-voltage components can only occur if they are damaged and the contents are exposed, or if they are accessed without following proper precautions.

• Contact with the electric motor can only occur after one or more components are removed.

• The high-voltage cables can be easily identified by their distinctive orange color, and contact with them can be avoided.

*If severe damage causes high-voltage components to become exposed, responders should take appropriate precautions and wear appropriate insulated personal protective equipment.*

Disposal
The lithium-ion battery, the high-voltage battery fluid, and the water used to discharge the battery must be properly disposed of as industrial waste according to local regulations.
Seat Belts and Airbags

The Honda Insight is equipped with lap/shoulder belts in all seating positions. The front seat belts are equipped with pyrotechnically activated tensioners that help tighten the seat belt in a sufficient crash.

In addition, the Honda Insight is equipped with the following airbags:

- Front Airbags – Driver/Front Passenger
- Side Airbags – Driver/Front Passenger
- Side Curtain Airbags – Driver’s Side/Passenger’s Side

It takes up to 3 minutes for the airbags and tensioners to power off after the 12-volt system has been turned off by following the emergency shutdown procedures described in this guide.

In a collision severe enough to deploy one or more of the airbags, the Honda Insight electrical system is designed to automatically open the high-voltage electrical contactors. This disconnects the high-voltage battery from the other high-voltage components and stops the flow of electricity in the high-voltage cables.

However, responders should always assume that the high-voltage system is powered on, and take the appropriate action described in this guide to power off the system.
Vehicle Collision

In the event of a crash, the supplemental restraint system (SRS) unit makes a judgment based on input from the impact sensors. If the input values meet various threshold requirements, the SRS unit sends a signal to the high-voltage battery electronic control unit (ECU). The high-voltage battery ECU then turns off the high-voltage battery contactors, stopping the flow of electrical current from the high-voltage battery.

When responding to an incident involving a Honda Insight, we recommend that emergency personnel follow their organization’s standard operating procedures for assessing and dealing with vehicle emergencies.

Honda recommends that responders follow the procedures in this guide to avoid potentially lethal shock from high voltage.
**Dealer Inspection and Repair**
A damaged Honda Insight should be taken to an authorized Honda dealer for a thorough inspection and repairs. For questions or to locate an authorized Honda dealer, please contact the following:

USA: Your local Honda dealer or Honda Automobile Customer Service at **(800) 999-1009**.

Central America: Your local Honda dealer or distributor.

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**High-Voltage Battery Recycling**
The high-voltage lithium-ion battery requires special handling and disposal. If disposal is necessary, please contact the following:

USA: Your local Honda dealer or American Honda's Hybrid Battery Consolidation Center at **(800) 555-3497**.

Central America: Your local Honda dealer or distributor.
This guide has been prepared to assist emergency response professionals in identifying a 2019–22 Honda Insight and safely respond to incidents involving this vehicle.

Copies of this guide and other emergency response guides are available for reference or downloading at https://techinfo.honda.com.

For questions, please contact the following:

USA: Your local Honda dealer or Honda Automobile Customer Service at (800) 999-1009.
Central America: Your local Honda dealer or distributor.

Honda wishes to thank emergency response professionals for their concern and efforts in protecting Honda customers and the general public.
Components

High-Voltage Components

12-Volt Battery

SRS Components

Fuel Tank

Reinforcement

Seat Belt Pretensioners
<table>
<thead>
<tr>
<th>Pictogram</th>
<th>Name</th>
<th>Pictogram</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Hood release/opener control" /></td>
<td>Hood release/opener control</td>
<td><img src="image" alt="High-voltage battery pack" /></td>
<td>High-voltage battery pack</td>
</tr>
<tr>
<td><img src="image" alt="Tailgate/cargo area opener control" /></td>
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<td><img src="image" alt="High-voltage component" /></td>
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<tr>
<td><img src="image" alt="Power switch" /></td>
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<td><img src="image" alt="High-voltage power cable" /></td>
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<tr>
<td><img src="image" alt="Keyless operation key distance" /></td>
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<td><img src="image" alt="Fuel tank (gasoline)" /></td>
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<tr>
<td><img src="image" alt="Fuse box disabling high-voltage" /></td>
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<td><img src="image" alt="Air-conditioning component" /></td>
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<tr>
<td><img src="image" alt="Cable to cut to disconnect high-voltage" /></td>
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<td><img src="image" alt="General warning" /></td>
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<tr>
<td><img src="image" alt="High-voltage service plug" /></td>
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<td><img src="image" alt="Electricity or dangerous voltage" /></td>
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<td><img src="image" alt="Steering wheel height adjustment control" /></td>
<td>Steering wheel height adjustment control</td>
<td><img src="image" alt="Use a thermal infrared camera" /></td>
<td>Use a thermal infrared camera</td>
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<tr>
<td><img src="image" alt="Seat height adjustment control" /></td>
<td>Seat height adjustment control</td>
<td><img src="image" alt="Use water to extinguish the fire" /></td>
<td>Use water to extinguish the fire</td>
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<td><img src="image" alt="Forward or backward seat adjustment control" /></td>
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<td><img src="image" alt="Use ABC powder to extinguish the fire" /></td>
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<td><img src="image" alt="Gases under pressure" /></td>
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<tr>
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